

## Party at the Palace 2026 FAQ

### 1. What are the event dates and times?

- Tribute Night - Friday 3<sup>rd</sup> July 2026 from 7pm to 10:30pm
- Headline Night – Saturday 4<sup>th</sup> July 2026 from 3pm to 10:30pm
- Kids Night – Sunday 5<sup>th</sup> July 2026 from 4pm to 7pm

### 2. Where is the event located?

- The event will be held at Wells Bishop's Palace and Gardens on the croquet lawn.

### 3. How can I purchase tickets?

- Tickets can be purchased online at <https://bishopspalace.org.uk/event/party-at-the-palace-2026/>
- There is no guarantee that tickets will be available on the door.

### 4. Do I need to print my tickets?

- No, you can present your ticket to staff at the entrance on a phone or tablet.

### 4. Is the event all-ages?

- Yes, the event is open to all ages. However, some performances may contain adult language. Minors under the age of 18 must be accompanied by an adult at all times.
- Sunday's Kids Party at the Palace is aimed at younger audiences.

### 5. Can I bring my children?

- Children are welcome! However, please ensure that children are supervised at all times. Some performances may have loud music, intense lighting or adult language, so consider ear protection if necessary.
- Sunday's Kids Party at the Palace is aimed at younger audiences.

### 6. What should I bring with me?

- Suggested items to bring:
  - Tickets (printed or digital)
  - Valid ID (for age verification, if needed)
  - Sunscreen and a hat for sun protection
  - Comfortable shoes (the event is outdoors, so prepare for walking or standing)
  - A refillable water bottle (water refill stations will be available)
  - Blanket or camp chair for seating
  - Cash or card for food, merchandise, and parking (if applicable)



## **7. Are there any items I am not allowed to bring?**

- For safety and security reasons, please do not bring:
  - Alcohol or illegal substances
  - Gazebos
  - Professional cameras, video equipment, or drones (unless otherwise specified)
  - Fireworks, weapons, or any dangerous items
  - Glass containers or bottles (for safety reasons)
  - Pets (service animals are permitted)

## **8. Will there be food and drinks available?**

- Yes, a variety of food stalls and a large bar will be available on-site offering a selection of food, snacks, and beverages, including non-alcoholic options.
- Alcohol may be available for purchase by attendees 18 and over.

## **9. Can I bring my own food and drink?**

Yes, you can bring your own food and soft drinks (no alcohol) but please note the no glass rule.

## **10. Is there parking available at the venue?**

- There is no parking available on site.

## **11. Is there camping available for this event?**

- No there isn't camping available on site, however there are plenty of brilliant local camping and caravan sites, and hotels close to the event venue.

## **12. I require a carer/essential helper, how do I book them a ticket?**

- You will be in receipt of Personal Independence Payments (PIP) or have an access card with a+1 designation for essential companions to qualify for a carer's ticket. The carer or personal assistant for which you are requesting a ticket must be aged 16 years or over. Please email [events@bishoppalace.org.uk](mailto:events@bishoppalace.org.uk) once you have purchased your standard ticket to arrange a carer's ticket. Carers Tickets will be priced the same as a Child's Ticket.