

Party at the Palace 2026 FAQ

1. What are the event dates and times?

- Tribute Night - Friday 3rd July 2026 from 7pm to 10:30pm
- Headline Night – Saturday 4th July 2026 from 3pm to 10:30pm
- Kids Night – Sunday 5th July 2026 from 4pm to 7pm

2. Where is the event located?

- The event will be held at Wells Bishop's Palace and Gardens on the croquet lawn.

3. How can I purchase tickets?

- Tickets can be purchased online at <https://bishopspalace.org.uk/event/party-at-the-palace-2026/>
- There is no guarantee that tickets will be available on the door.

4. Do I need to print my tickets?

- No, you can present your ticket to staff at the entrance on a phone or tablet.

4. Is the event all-ages?

- Yes, the event is open to all ages. However, some performances may contain adult language. Minors under the age of 18 must be accompanied by an adult at all times.
- Sunday's Kids Party at the Palace is aimed at younger audiences.

5. Can I bring my children?

- Children are welcome! However, please ensure that children are supervised at all times. Some performances may have loud music, intense lighting or adult language, so consider ear protection if necessary.
- Sunday's Kids Party at the Palace is aimed at younger audiences.

6. What should I bring with me?

- Suggested items to bring:
 - Tickets (printed or digital)
 - Valid ID (for age verification, if needed)
 - Sunscreen and a hat for sun protection
 - Comfortable shoes (the event is outdoors, so prepare for walking or standing)
 - A refillable water bottle (water refill stations will be available)
 - Blanket or camp chair for seating
 - Cash or card for food, merchandise, and parking (if applicable)

7. Are there any items I am not allowed to bring?

- For safety and security reasons, please do not bring:
 - Alcohol or illegal substances
 - Gazebos
 - Professional cameras, video equipment, or drones (unless otherwise specified)
 - Fireworks, weapons, or any dangerous items
 - Glass containers or bottles (for safety reasons)
 - Pets (service animals are permitted)

8. Will there be food and drinks available?

- Yes, a variety of food stalls and a large bar will be available on-site offering a selection of food, snacks, and beverages, including non-alcoholic options.
- Alcohol may be available for purchase by attendees 18 and over.

9. Can I bring my own food and drink?

Yes, you can bring your own food and soft drinks (no alcohol) but please note the no glass rule.

10. Is there parking available at the venue?

- There is no parking available on site.

11. Is there camping available for this event?

- No there isn't camping available on site, however there are plenty of brilliant local camping and caravan sites, and hotels close to the event venue.

12. I require a carer/essential helper, how do I book them a ticket?

- You will be in receipt of Personal Independence Payments (PIP) or have an access card with a+1 designation for essential companions to qualify for a carer's ticket. The carer or personal assistant for which you are requesting a ticket must be aged 16 years or over. Please email events@bishopspalace.org.uk once you have purchased your standard ticket to arrange a carer's ticket. Carers Tickets will be priced the same as a Child's Ticket.